



## **OFFICE OF INFORMATION SERVICES**

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**DATE:** July 19, 2006

**TO:** All Medicare Advantage, Prescription Drug Plan, Cost, PACE, and  
Demonstration Organizations Systems Staff

**FROM:** Henry Chao /s/  
MA/Part D Implementation Manager

**SUBJECT:** **Special TRR Communication – Week-at-a-Glance**  
**July 24<sup>th</sup> through July 28<sup>th</sup>**

The following describes the Special TRRs that CMS is preparing to send to Plans during the week of July 24, 2006. The focus of these TRRs is described below. Only Plans with transactions/beneficiaries that are impacted by the specific conditions of each cleanup will receive a file.

Target dates for the Special TRRs are provided, however Plans should be aware that system resources and other factors might alter this schedule. The MMAHelp Desk will communicate any changes to the schedule that occur after this memo is published to Plans.

### **Special Notice –**

**CMS will send monthly files to Plans as scheduled on July 24, 2006. It is important to note that due to the 2006 mid-year risk adjustment reconciliation processing that occurred this month, Plans should expect and make arrangements to accept a very large dataset for the Monthly MMR file. It is also anticipated that transmission of monthly files will take longer than normal.**

***Monday, July 24, 2006***

### **Special Cleanup TRR**

This TRR will address a number of conditions, some of which have been the subject of the regular Monday “cleanup” TRRs in the past. This TRR will follow normal naming conventions: e.g. P#MMA.@BGD5050.PLNxxxxx.YM200607.D24.TRWEEKD

1. Locked Beneficiaries – transactions receiving TRC165, because of beneficiary records being locked by CMS, were reprocessed. Plans should see transactions on the TRR with an accepted or rejected status with a legitimate TRC. Plans should not receive TRC165.

2. Blank TRC codes – transactions receiving blank TRCs because of beneficiary records being locked were reprocessed.
  - a) For beneficiaries where no subsequent transactions have been processed, Plans should see transactions on the TRR with an accepted or rejected status with a legitimate TRC.
  - b) For beneficiaries with subsequent transactions, the reprocessing resulted in TRC199, which will be sent to the Plans on July 25<sup>th</sup>.

*Tuesday, July 25, 2006*

**Special Reject TRR**

This TRR will follow normal naming conventions:

e.g. P#MMA.@BGD5050.PLNxxxxx.YM200607.D25.TRWEEKD

As has been the process in the past, CMS will produce a Special Reject TRR as referred to above. Some transactions that were pended in the system are for beneficiaries who have since had other actions performed on their records. These prior transactions cannot be released back into the system and will be rejected back to plans with a TRC199 - Rejected, Returned to Plan for additional research. After examining these returned transactions, if a plan believes the transaction should be re-run, the plan should re-submit the transaction. This may require use of the retro process.

*Wednesday, July 26, 2006*

**Special TRR- Plan Change Transactions with TRC 165**

In a continuing effort to address Plan transactions that received TRC165, which indicates a system delay in processing the transaction, CMS is preparing a Special TRR that focuses on the reprocessing of Plan Change Transactions (Transaction Type 72). As a result of reprocessing these transactions, Plans should expect to see the beneficiary's transaction accepted with TRC 139 - EGHP Flag Change Accepted, TRC 140 – Segment Change Accepted, or TRC 141 – Creditable Coverage Change Accepted, or rejected with a legitimate reject code. Plans should not receive a TRC 165 – System Delay.

This TRR will follow normal naming conventions:

e.g. P#MMA.@BGD5050.PLNxxxxx.YM200607.D26.TRWEEKD

*Thursday, July 27, 2006*

**Special TRR – Reprocessing of Disenrollment Transactions**

This Special TRR is focused on addressing issues specific to disenrollments associated with the Date of Death. The two specific situations are described below:

1) Beneficiaries who passed away and were disenrolled on the last day of the prior month will be reprocessed. Plans should expect to see the enrollment effective date changed to the last day of the month in which the beneficiary passed away.

As a result of this reprocessing, Plans will receive TRC 011- Enrollment Accepted, along with a TRC 018- Automatic Disenrollment for the appropriate date. Plans will also receive a payment adjustment for one month.

2) Discrepancies with the Date of Death between the MARx and MBD systems could have caused the beneficiaries with established enrollment periods to be disenrolled or could have resulted in enrollment transaction rejections. This TRR focuses on reprocessing those beneficiaries who were disenrolled due to an inaccurate Date of Death; failed enrollment transactions were addressed with a prior clean up.

As a result of this reprocessing, Plans should expect to see either the beneficiary successfully enrolled (TRC 011- Enrollment Accepted); or rejected with a legitimate reject code. Multiple TRCs may be assigned to a transaction.

This TRR will follow normal naming conventions:  
e.g. P#MMA.@BGD5050.PLNxxxxx.YM200607.D27.TRWEEKD

***Friday, July 28, 2006***

**Special TRR- Enrollment into Segmented PBPs**

System functionality prevented Plans from being able to use change transactions (Transaction Type 72) to move beneficiaries from a non-segmented PBP to a segmented PBP. CMS has reprocessed the change transactions for beneficiaries impacted by this situation and as a result, this Special TRR will reflect those beneficiaries as being enrolled in a segment. If Plans desire to move the beneficiaries to a different segment, they should submit a 72 Transaction.

This TRR will follow normal naming conventions:  
e.g. P#MMA.@BGD5050.PLNxxxxx.YM200607.D28.TRWEEKD

Please direct questions or concerns to the MMAHelp Desk at 1-800-927-8069 or [mmahelp@cms.hhs.gov](mailto:mmahelp@cms.hhs.gov).